



"I found the training well structured but flexible enough to offer ample opportunity to focus on the specific needs I had for my business. Lorrie is professional and fun to work with - a great combination. I consider myself a technologically-challenged person but Lorrie was able to make me feel comfortable immediately. The one-on-one training style in my own office with my own equipment was invaluable. I was immediately able to apply what I had learned and I continue to do so on a daily basis. I am more efficient. I consider my training with Software Simplified a great investment."

***Jennifer L. Sims, Barrister & Solicitor***

"You took my long list of tasks that I thought I needed to immediately master, and through consultation created a realistic, manageable module of training that addressed my most pressing needs. I appreciated your encouraging style of teaching and the way in which you carefully listened to my concerns and questions before directing me through a task that would address that need. Rather than telling me how to do something, you actually had me complete the process, giving me confidence that I had learned the process thoroughly. Your customized training manual is a wonderful reference for tasks that I perform less frequently. I would recommend you to anyone looking for software training for learners of all levels that is delivered with patience and understanding, thus making the learning process enjoyable and effective." ***Catherine Bell, AICI CIP, President, PRIME Impressions***

"You answered questions in a "Laymans" way of understanding - which I appreciated!" ***Susan Dunfield, Manager of Community and Leisure Services, Township of Rideau Lakes***

"Staff found the training very helpful for two main reasons. Firstly, because it is on site and they are more familiar with their own computers. With different levels of skill and knowledge of the staff, the one to one teaching was wonderful. Secondly, the teaching was a good overview of Word and Excel. Most important of all, for a small organization, the office can continue functioning with no loss of staff time. I highly recommend the training to anyone." ***Frances Tan, Financial Manager, Town Homes Kingston***